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**Subject:** METRC and delivery for california  
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Good morning!

We are a delivery only business and up until the powers that be changed how we sent sales to metrc everything worked perfectly,,,

There has been an issue with METRC'S API key since about November and I have called customer support - they cannot do anything as that is a different department.

My POS, Proteus420, has been diligently working with Metrc's API department and still it is not working.

Can this issue be brought up and discussed?

I've talked to Metrc support and they have said this is an issue ONLY with California. I have asked if other POS systems were better and the answer was a flat NO that they all had different issues.

As a small business owner my sole intention is to operate a legal compliant cannabis delivery - it is quite difficult when the organizations we rely on to do this property are not allowing us to be compliant.

To conclude my only issue is the deliveries API that is not communicating with my POS

Help please!!!!

Thank you

Joyce Craddock